



GENERAL SALES TERMS OF E-TICKETS (ONLINE PURCHASE)

GENERAL INFORMATION

Tickets sold on line are available **only for the day and the departure time indicated**.

For your information, please consult our schedules and rates on our website www.bateauxverts.com.

You are free to take any boat for the shuttle Sainte-Maxime / Saint-Tropez : ticket "OPEN".

LES BATEAUX VERTS assume no liability if passengers do not comply with the schedules (delay...).

After validation of your order, there can be no right of withdrawal.

Tickets sold on line are not refundable or exchangeable.

You should be at the boarding gate 15 minutes before departure, with your tickets or your smartphone / tablet : you have to be able to show your e-ticket for control by our crew.

Presentation of a transport ticket is required for access the boat and for any control.

LES BATEAUX VERTS reserves the right to cancel any service on the spot, for technical problem, because of the weather conditions, sanitary situation or other reasons. In this case, no fee will be charged.

Disabled persons and groups are boarded first. Every boat has disable passengers' access, and strollers can board (free). Bicycles are allowed aboard the shuttles, for €3 per bike each way. Dogs are allowed for free on board.

According to the law, smoking is strictly prohibited on board.

CHILDREN FROM 4 TO 11 YEARS OLD

Babies/Children under 4 years old are free, a free ticket is required for boarding.

Children under 18 years old should travel under constant surveillance and responsibility of a parent or a legal representative. LES BATEAUX VERTS can refuse boarding to children under 12 years old travelling alone, or can require to fill in a disclaimer (this document is available in our counter).

Furthermore, for safety reasons, LES BATEAUX VERTS do not accept to transport more than 4 children per adult, except if they are in the context of school groups and under the supervision of school professionals. These people are supposed to group and keep under their supervision the children who may move on board.

SAFETY AND SECURITY MEASURES

LES BATEAUX VERTS give the right to the Captain of the boat to refuse the boarding to passengers who could compromise the safety and security on board. A visual control of your bag(s) can be done before boarding.

For safety reasons, from the very moment they are invited to embark every passenger must follow the rules established by LES BATEAUX VERTS, as well as instructions from the Captain and his crew.

Wearing a facemask is required, on board and on the piers.

LES BATEAUX VERTS could not be held responsible for stolen, lost or damaged items on the pier nor on board, included your e-tickets.

RATES

Our prices include VAT and passenger charges.

Special Rates : Group tickets (joint purchasing of tickets) are not sold on line. Please contact us info@bateauxverts.com .

PAYMENT

E-tickets are purchased by credit card (American Express nor Diners not accepted).

PROTECTION OF PERSONAL DATA

Personal data of passengers (identity : name, gender, age, nationality) are requested on the booking to establish the passengers-list (legal requirement), and to send your e-ticket.

These data are collected for internal management (bookings, refund, statistics, etc.) and for legal requirements. They are kept for a limited period. They are not used for commercial ends, and are neither forwarded nor sold to third parties.

When you buy your e-ticket on line, you choose if LES BATEAUX VERTS can: you select a checkbox according if you agree that LES BATEAUXVERTS keep your personal datas. 48 hours after your boat trip, if you selected « no », your personal datas are automatically deleted (except for customer with an account).

We take every effort to adequately protect personal data against threats. Our booking software is hosted on an external server, and is therefore inviolable by outside sources.